



WEEKLY UPDATE

08/05/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. Since the onset of this pandemic, we have had 35 residents test positive for COVID-19, but we are happy to report that we no longer have any COVID-19 positive residents, or residents under observation for COVID-19. Additionally, all 26 of our staff who had been diagnosed with COVID-19 have had their symptoms resolved.

As a facility, we have continued to maintain our deep cleaning efforts by wiping down all commonly touched areas such as phones, door handles, and computers, as well as place bottles of disinfectant within every office and washroom, so that staff may clean the shared surfaces of the facility after every use.

We realize the difficulties that come with being unable to see your loved ones, and we are continuing to closely monitor the situation in hopes that we can reopen for visitation soon. However, for the meantime, for the safety and well-being of our residents, please continue to reach out to your loved ones through phone, FaceTime, letters, and e-mail and feel free to contact us directly if you need assistance facilitating that communication. We are also currently allowing (closed) window visits for the friends and family of our resident as well. Family members and friends are able to call into the facility to let the staff know they would like a window visit, and the staff will help the resident see their loved one through the window.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-644-1888.

Sincerely,

Julie Liebo

JULIE LIEBO
Administrator