



## WEEKLY UPDATE

**11/20/2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 38 residents and 30 staff members test positive for COVID-19. Currently, we do not have any COVID positive patients residing in house. Our last positive COVID-19 case was November 16, 2020, and it has since been resolved. Additionally, we are continuing to conduct weekly testing within the facility, to ensure the safety of our staff and residents.

As of November 20, 2020 we will be resuming window visitation, with certain restrictions:

- 1. Visits are by appointment only, and can be scheduled with the facility receptionist.**
- 2. Visitors must check in at the front desk upon arrival.**
- 3. Visitors must wear a mask.**
- 4. All items (gifts, food etc...) must be given to the front desk at check in.**
- 5. Touching of the window is strictly prohibited.**
- 6. Opening of the window is strictly prohibited.**

**Failure to adhere to these restrictions will result in an immediate end to your visit, as well as an administrative review before any future visits.**

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (702)644-1888.

Sincerely,

*Julie Liebo*

Julie Liebo  
Administrator