



## WEEKLY UPDATE

10/15/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 36 residents and 28 staff members test positive for COVID-19. Currently, we do not have any COVID positive patients residing in house. Our last positive COVID-19 case was September 19, 2020, and it has since been resolved. Additionally, we are continuing to conduct weekly testing within the facility, to ensure the safety of our staff and residents.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

We realize the difficulties that come with being unable to see your loved ones, and we are continuing to closely monitor the situation in hopes that we can reopen for visitation soon. However, for the meantime, for the safety and well-being of our residents, please continue to reach out to your loved ones through phone, FaceTime, letters, and e-mail and feel free to contact us directly if you need assistance facilitating that communication. We are also currently allowing window visits for the friends and family of our resident as well. Family members and friends are able to call into the facility to let the staff know they would like a window visit, and the staff will help the resident see their loved one through the window.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-644-1888.

Sincerely,

*Julie Liebo*

JULIE LIEBO  
Administrator